

Feedback to MER Parents and Carers following Trust Survey

“You Said-We did”

Thank you to parents and carers who responded to the Trust survey in the Spring term; the response was generally very positive. We are very pleased that: 62% of respondents are satisfied with our efforts to engage with you; that 80% feel the language the school uses to communicate with you is clear and that the majority feel well informed about your child’s attendance, progress and behaviour.

We are always striving to improve, and your feedback has been invaluable in allowing us to reflect, review what we do, and attempt to improve where we can for the next academic year. The table below highlights some of the key messages you sent us through the survey and how we intend to respond.

| You Said | We Did |
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| 61% of parents feel well informed about your child’s progress | We will continue to report on your child’s progress three times a year |
| 52% feel that reports are difficult to understand | We will be launching a new “user friendly” Key Stage 3 report for the 2023-24 academic year |
| 54% feel well informed about your child’s homework | We are reviewing our homework policy and how we can improve our communication with home |
| 56% feel satisfied with the school’s communication with you | We will continue with the Wednesday parents’ communications in an effort to streamline key messages for parents in one email. |
| 56% feel it’s easy to discuss your child’s progress or other issues with the school | We will continue to host face to face Information Evenings for parents and carers in all year groups during the first half of the autumn term. |
| 68% find parents’ evening meetings useful | We will continue to host parents’ progress meetings on-line, as most parents say they prefer this. |
| 83% would be interested to receive suggestions on how to support your child’s learning and development | On 6 th December, we will be organising a Student Progress Day, where parents and students meet with tutors to discuss progress during the school day. |
| 62% feel satisfied with the school’s efforts to engage with you as parents | |