



**MAIDEN ERLEGH**  
SCHOOL IN READING

# **Access to Scripts, Reviews of Results and Appeals Procedures**

Maiden Erlegh School in Reading

## Access to Scripts, Reviews of Results and Appeals Procedures

Centre name	Maiden Erleigh School in Reading
Centre number	51210
Date procedures first created	10/11/2023
Current procedures approved by	Sarah Gibbs
Current procedures reviewed by	Sarah Gibbs/Jenny Gale
Date of next review	10/12/2024

### Key staff involved in the procedures

Role	Name
Head of centre	Will Graham
Senior leader(s)	Sarah Gibbs
Exams officer	Jenny Gale
Other staff (if applicable)	not applicable

These procedures are reviewed and updated annually to ensure that Maiden Erleigh School in Reading deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in accordance with current requirements and regulations.

Reference in these procedures to GR and PRS refer to the JCQ publications **General Regulations for Approved Centres** and **Post-Results Services**.

## Introduction

Following the issue of results, awarding bodies make post-results services available.

The JCQ post-results services currently available are detailed below.

### Access to Scripts (ATS):

- Copies of scripts to support reviews of marking
- Copies of scripts to support teaching and learning

### Reviews of Results (RoRs):

- Service 1 (Clerical re-check) - This is the only service that can be requested for objective tests (multiple choice tests)
- Service 2 (Review of marking)
- Priority Service 2 (Review of marking) - This service is only available for externally assessed components of GCE A-level specifications (an individual awarding body may also offer this priority service for other qualifications)
- Service 3 (Review of moderation) - This service is not available to an individual candidate

### Appeals:

- The appeals process is available after receiving the outcome of a review of results

## Purpose of the procedures

The purpose of these procedures is to confirm how Maiden Erlegh School in Reading deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in compliance with JCQ regulations (GR 5.13).

Details of these procedures are made widely available and accessible to all candidates by putting all the information on the website prior to the school breaking up for the summer with a link to that page being sent out to the parents of all candidates.

## The arrangements for post-results services

- Candidates must be made aware of the arrangements for post-results services prior to the issue of results (GR 5.13)
- A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample (PRS 4.3)
- The appeals process is available after receiving the outcome of a review of results (PRS 5.1)

At Maiden Erlegh School in Reading:

- Candidates are made aware of the arrangements for post-results services prior to the issue of results
- Candidates are also informed of the periods during which senior members of centre staff will be available/accessible immediately after the publication of results so that results may be discussed, and decisions made on the submission of reviews of marking (GR 5.13, PRS 4.1)

Candidates are made aware/informed by letter prior to the end of term which tells them of the support they can expect on the day and also signposts them to the Post Results Services page on our school website.

Full details of the post-results services, internal deadline(s) for requesting a service and the fees charged

(where applicable) are provided by Examinations Officer before the end of the summer term.

## Dealing with requests

- All post-results service requests from internal candidates must be made through the centre (GR 5.13)

At Maiden Erlegh School in Reading the process to request a service is by completing MS Form for Post Results Service located on the website (needing a school email to access it) and paying the relevant fee.

## Candidate consent

- Candidates must provide their written consent for clerical re-checks, reviews of marking and access to scripts services offered by the awarding bodies after the publication of examination results (GR 5.13)

Maiden Erlegh School in Reading will:

- Acquire written candidate consent (accepting informed consent via candidate email) in all cases before a request for a clerical re-check, a review of marking or an access to scripts service is submitted to the awarding body
- Acquire informed candidate consent to confirm the candidate understands that the final subject grade and/or mark awarded following a clerical re-check or a review of marking, and any subsequent appeal, may be lower than, higher than, or the same as the result which was originally awarded
- Only collect candidate consent after the publication of results
- Retain consent forms or e-mails from candidates for at least six months following the outcome of a clerical re-check or review of marking or any subsequent appeal (PRS 4.2)
- Retain consent/permission forms or e-mails from candidates to request and use their scripts for at least six months (PRS 6.2)

Additional centre-specific actions:

Not applicable.

## Submitting requests

Maiden Erlegh School in Reading will:

- Submit requests electronically for clerical re-checks, reviews of marking, reviews of moderation and access to scripts by the published deadline(s) in accordance with the JCQ publication **Post-results services** (GR 5.13)
- Submit requests for appeals in accordance with the JCQ publication **A guide to the awarding bodies' appeals processes** (GR 5.13)
- Confirm the awarding body's acknowledgement of receipt of a review of results request prior to the deadline for submission of post-results services and regularly check the progress of the request online (PRS 4.5)

Additional centre-specific actions:

Not applicable.

## Dealing with outcomes

Maiden Erlegh School in Reading will:

- Ensure outcomes of clerical re-checks, reviews of marking, reviews of moderation and appeals are made known to candidates as soon as possible (GR 5.13)

Candidates will be notified by email to their school email address unless on the form they have requested a different email address for outcomes to be sent to.

Additional centre-specific actions:

Not applicable

## **Managing disputes**

At Maiden Erlegh School in Reading any dispute/disagreement will be managed in accordance with the complaints procedure.

Additional centre-specific actions:

Not applicable.

## **Changes 2023/2024**

No changes applicable.

## **Centre-specific changes**

no centre-specific updates